MISSING SALES FIX

This step-by-step tutorial will guide you through fixing missing sales.

1. Open Historical Reporting by clicking on the icon on the Xplorer bar



Use the arrow keys next to the month to quickly jump back to the month of sales needing corrected.

Payroll	Daily Sales	Inventory		2016					
Punch Times	Weekly Sales	[Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1	2	3	4
1	1	1	5	6	7	8	9	10	11
ourly Sales & Labor	Monthly Sales	User Totals	12	13	14	15	16	17	18
]		19	20	21	22	23	24	25
Closed Checks	Credit Card	Data Query	26	27	28	29	30		
Sales Mix	Detail Reports	Exit			J	lune	•	_	•

2. Once the month and day are selected, click "Tools" at the top and in the dropdown box, select "Check Polling".



Once the Check Data box is open, you will be able to see what days (if any) the
daily sales were not polled and its availability to be recovered.

Calendar Date	Data Date	Backup File	Recovery Option	Folder	Pushed	1
May 31, 2016	5/31/2016	BACKUP05312016222027.ZIP	Available	053116	No	1
May 30, 2016	No Data	BACKUP05302016223330.ZIK	Available	053016	No	
May 29, 2016	5/29/2016	BACKUP05292016220913.ZIP	Available	052916	No	
May 28, 2016	5/28/2016	BACKUP05282016231138.ZIP	Available	052816	No	
May 27, 2016	5/27/2016	BACKUP05272016230600.ZIP	Available	052716	No	
May 26, 2016	5/26/2016	BACKUP05262016224613.ZIP	Available	052616	No	
May 25, 2016	5/25/2016	BACKUP05252016224049.ZIP	Available	052516	No	
May 24, 2016	5/24/2016	BACKUP05242016224337.ZIP	Available	052416	No	
May 23, 2016	5/23/2016	BACKUP05232016223228.ZIP	Available	052316	No	
May 22, 2016	5/22/2016	BACKUP05222016222151.ZIP	Available	052216	No	
May 21, 2016	5/21/2016	BACKUP05212016231912.ZIP	Available	052116	No	
May 20, 2016	5/20/2016	BACKUP05202016230947.ZIP	Available	052016	No	
May 19, 2016	5/19/2016	BACKUP05192016220345.ZIP	Available	051916	No	
May 18, 2016	5/18/2016	BACKUP05182016222356.ZIP	Available	051816	No	
May 17, 2016	5/17/2016	BACKUP05172016222036.ZIP	Available	051716	No	
			Bemove	Becover	Close	

 On the day of the missing sales **double click** "Available" so it reads "Ready" then click "Recover"

Calendar Date	Data Date	Backup File	Recovery Option	Folder	Pushed	-
May 31, 2016	5/31/2016	BACKUP05312016222027.ZIP	Available	053116	No	
May 30, 2016	No Data	BACKUP05302016223330.ZIP	Ready	053016	No	1
May 29, 2016	5/29/2016	BACKUP05292016220913.ZIP	Available	052916	No	
May 28, 2016	5/28/2016	BACKUP05282016231138.ZIP	Available	052816	No	
May 27, 2016	5/27/2016	BACKUP05272016230600.ZIP	Available	052716	No	
May 26, 2016	5/26/2016	BACKUP05262016224613.ZIP	Available	052616	No	
May 25, 2016	5/25/2016	BACKUP05252016224049.ZIP	Available	052516	No	
May 24, 2016	5/24/2016	BACKUP05242016224337.ZIP	Available	052416	No	
May 23, 2016	5/23/2016	BACKUP05232016223228.ZIP	Available	052316	No	
May 22, 2016	5/22/2016	BACKUP05222016222151.ZIP	Available	052216	No	
May 21, 2016	5/21/2016	BACKUP05212016231912.ZIP	Available	052116	No	
May 20, 2016	5/20/2016	BACKUP05202016230947.ZIP	Available	052016	No	
May 19, 2016	5/19/2016	BACKUP05192016220345.ZIP	Available	051916	No	
May 18, 2016	5/18/2016	BACKUP05182016222356.ZIP	Available	051816	No	
May 17, 2016	5/17/2016	BACKUP05172016222036.ZIP	Available	051716	No	-

After clicking "Recover" do **NOT** click in, or close out the script boxes. The boxes will close after the recovery script has ran.

		LOS	gMein - F			Num	s Dashboar	4			
	C:\Windows\system32\cmd.exe										
5	ERROR: The process "POSLINK.EXE" not found. ERROR: The process "PIPELINE.EXE" not found. SUCCESS: The process "HostManager.exe" with PID 24272 has been terminated.	-					Last	Z		Net Sales	
	ERROR: The process "MAILPOLL.EXE" not found. ERROR: The process "PDFCREATOR.EXE" not found.					6/2	6/2016 10	39:33 PM		\$2558.57	
	Starting Poll Process.									Transactions	
L Dat	Copyright (c) 2010 Lucas Systems, Inc.						Manager	On Duty		452	
	<pre>c:\nccpos\current\financialrptz1.txt has a date stanp of 05/30/16 c:\nccpos\current\financialrptz1.txt has a readings change of 2010.31</pre>		ta							400	
	Finished! 1 file⟨s⟩ copied.		ar Date	Data Date	Backup File	Recovery Option	Folder	Pushed		Labor %(Daily)	
4	1 file(s) copied.	2	, 2016	5/31/2016	BACKUP05312016222027.ZIP	Available	053116	No			
	1 file(s) copied.		, 2016	No Data	BACKUP05302016223330.ZIP	Beady	053016	No		14.78 %	
	Running PosJnl R4. Please wait.		, 2016	5/29/2016	BACKUP05292016220913.ZIP	Available	052916	No			
			. 2016	5/28/2016	BACKUP05282016231138.ZIP	Available	052816	No		Employees On Clock	
		-1	, 2016	5/27/2016	RACKIIP05272016230600 21P	Available	052716	No			
			, 2016	Recover Data			16	No		2	
Ľ		May 25	5, 2016				16	No		Z	
	sgin for	May 24	, 2016		Processing Data Pleas	e wait.	16	No			
Fra	KONSE L	May 23	8, 2016				16	No			
		May 22	2, 2016				16	No			
1	or l	May 21	, 2016	5/21/2016	BACKUP05212016231912.ZIP	Available	052116	No			
	ws	May 20	0, 2016	5/20/2016	BACKUP05202016230947.ZIP	Available	052016	No			
L		May 15	9, 2016	5/19/2016	BACKUP05192016220345.ZIP	Available	051916	No			
PCM	pristation	May 18	3, 2016	5/18/2016	BACKUP05182016222356.ZIP	Available	051816	No			
		May 17	, 2016	5/17/2016	BACKUP05172016222036.ZIP	Available	051716	No	- U		
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May 20, 2016	5/20/2016	BACKUP05202016230947.ZIP	Available	052016	No	
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May 18, 2016	5/18/2016	BACKUP05182016222356.ZIP	Available	051816	No	
May 17, 2016	5/17/2016	BACKUP05172016222036.ZIP	Available	051716	No	•

4. After the script finishes, the missing sales will be recovered and the window can be closed.